

Organized to provide exemplary service and protection...

The City of Town and Country's professional and progressive police department is accredited by the Missouri Police Chiefs Association, having met all of the professional standards required of law enforcement agencies in the 21st century. The Department consists of 29 sworn officers and one civilian Administrative Assistant Police Clerk. These men and women are dedicated to working with the citizens, business leaders, school officials, faith-based organizations, and elected officials to keep our City safe and committed in providing exemplary service and protection. The City of Town and Country proudly remains one of the safest cities in Missouri with the understanding that public safety is a partnership between the police department and the community it serves.

Mission Statement

The mission of the Town and Country Police Department is to deliver an exemplary level of police services and protection to the City of Town and Country, its residents, businesses, schools, faith-based organizations and to all those who may visit or travel through. To accomplish this mission, we are committed to professionalism, education, prevention and enforcement without prejudice or bias. Our vision is to enhance the quality of life for our present and future community members.

The Officers of the Town & Country Police Department are guided by the "4 Pillars of Procedural Justice", the "6 Pillars of U.S. Policing", and "10 shared principles" to bridge the gap between law enforcement and the communities we serve. Our acknowledgement form can be viewed on our website, www.town-and-country.org/police.

Organizational Structure

The Town & Country Police Department is intentionally configured to allow us to achieve the departmental mission in an efficient and effective manner. Currently, the organization consists of the

- **Administrative Division**

Chief of Police

Captain/Assistant Chief of Police

Police Clerk/Administrative Assistant

- **Operations Division (Patrol)**

Two Patrol Lieutenants (Division Commanders)*

*One Lieutenant position is currently vacant until FY2023

Four Patrol Sergeants (Shift Commanders)

Four Patrol Corporals (Supervisors)

Patrol Officers

- **Support Services Division (Investigations, Fleet Management)**

One Lieutenant (Division Commander)

Investigations

One Detective Sergeant

Two Detectives

Two (2) Specialized Units

Community Engagement Unit (CEU)- 1 Officer

Special Response Unit (SRU)- 5 Officers

Operations Division:

The Operations Division is the largest and most visible division of the Town & Country Police Department. This Division includes the uniformed women and men assigned to patrol the City of Town & Country, providing the first line of police services 24 hours a day, 7 days a week. The Operations Division is divided into four, 12-hour shifts. Each shift is constructed of a Sergeant, Corporal, and 2 police officers. Two Lieutenants oversee two patrol shifts respectfully. The Operation Commanders (Lieutenants) report directly to the Captain/Assistant Chief of Police.

The City of Town & Country is strategically divided into two patrol districts, each patrolled by a specifically assigned uniformed officer.

The goal of the Operations Division is to proactively solve problems and protect life and property through education, prevention, and enforcement. Our organization prides itself on maintaining the highest standard of trained and motivated Officers which is accomplished through continued training opportunities. To accomplish this initiative, many Officers assigned to the Operations Division assume diverse secondary roles which are supplemental to their primary duties. These roles include:

- Firearms Instructors
- Department Armors
- TASER Instructors
- Oleoresin Capsicum (OC) Spray Instructors
- 4-E Response Instructors to active killer incidents
- Defensive Tactics Instructors
- Speed Detection Instrument Instructors
- Breathalyzer Instrument Instructors
- Standardized Field Sobriety Test (SFST) Instructors
- Grant writing
- RAD instructors

The Operations Division responded to, or initiated, over 25,400 calls for service activities in 2021; these service activities include, but are not limited to, case reports, traffic crashes, area checks, business checks, school walk-throughs, vacation checks, and selective traffic enforcement duties.

An area check is defined as an extra patrol activity (either mobile or on foot) within a subdivision, business district, park area, or school property. In mid-2019, TCPD created a specific activity entitled “school walk-through”. Officers are encouraged and expected to routinely perform this duty, at all schools, within the City, daily.

Every weekday, nearly 415,000 motorists travel through our city limits on the 2nd most voluminous interchange in the State of Missouri (Interstates 64/40 and 270). TCPD officers initiated over 6,800 traffic stops in 2021. The stop data for Town & Country Police indicate over 67% of stops occurred on the interstates, of which, 91% were initiated for hazardous moving violations. Additionally, the results of these traffic stops revealed almost 21% more warnings were issued than citations. TCPD is and will remain committed to the beliefs of “educating, preventing, and enforcing.”

TCPD will continue to work with our citizens, political leaders, businesses, and school officials to effectively build strategies to keep our streets safe.

Support Services Division:

The Investigations Bureau is one unit of the Support Services Division. The Investigations Bureau supports the Operations Division of the department by conducting reactive and proactive follow-up investigations of reported

criminal activity. Such follow-up includes interviewing victims and witnesses, interrogating suspects, processing crime scenes and preparing criminal cases to be presented to the Municipal Prosecutor, St. Louis County Prosecutor's office or Federal Magistrate for arrest and/or search warrants. Personnel assigned to this unit possess special knowledge and skills in interviewing/interrogating, crime scene processing, interpersonal communication and criminal law.

The Investigations Bureau consists of a Detective Sergeant and two Investigators. Detectives within the Division are on-call 24 hours a day/7 days a week and serve as active members of the Major Case Squad of Greater St. Louis and Missouri Juvenile Justice Association.

The Community Engagement Unit (CEU) was implemented on January 10, 2022 and consists of one Officer. The CEU is a multifaceted and vital unit for the organization and community as a whole. The duties and responsibilities of the officer assigned to this unit include, but are not limited to, the following:

- Develop, facilitate, promote and execute community engagement events.
- Gather statistics and conduct analysis of crime trends within the City and neighboring communities.
- Manage the "School Safety Team" initiative.
- Assist with the core function of the Investigations Bureau
- Assist with fleet maintenance.

Similar to the CEU, the Special Response Unit (SRU) was also implemented on January 10, 2022. This unit consists of 5 Officers who work a staggered day-shift and night-shift rotation on 4-10 hour day work schedule. To enhance opportunities for all personnel to be assigned to special units, the tenure rotation for Officers assigned to the SRU consists of

- Two Officers assigned for a 3 year term
- Two Officers assigned for a 2 year term
- One Officer assigned for a 1 year term

Duties and responsibilities of Officers assigned to the SRU include, but are not limited to, the following:

- Directly support and supplement the Patrol Division to maximize staffing during identified peak call volume periods.
- Develop and execute directed patrol and directed enforcement strategies to address crime trends and traffic issues based on community concerns and crime analysis conducted by the CEU Officer.
- Focus discretionary time to traffic enforcement, narcotics investigations, neighborhood patrols and overall crime deterrence tactics.
- Develop, facilitate, promote and execute community engagement events.

Fleet management is the final component of the Support Services Division. Currently, Lieutenant Tom Walker serves as the fleet manager. Lieutenant Walker is responsible for organizing, coordinating, and tracking the fleet of TCPD's vehicles with goals of improving fleet efficiency, optimizing costs, and reducing risks.

Administrative Division:

The Chief of Police, Captain/Assistant Chief of Police and Police Clerk/Administrative Assistant comprise the Administration Division of the Town & Country Police Department. The primary responsibility of this Division is overseeing and managing the police department to achieve the mission and goals within available resources.

The Administrative Division gathers, interprets, and prepares data for studies, reports, and presentations to include professional recommendations to the Mayor, City Administrator, the Board of Alderman and City Department Heads. Additional functions of this division include budget preparation and review, purchasing, professional standards, accreditation, emergency management, records management, and Missouri Sunshine Law.