

Police Department
1011 Municipal Center Drive
Town and Country
Missouri 63131-1101



Tele: (314) 432-4696
Fax: (314) 432-4991
Emergency: 911 or (314) 737-4600

James Cavins
Chief of Police

Town & Country Citizens, Business Leaders, School Administrators, and Faith Based Officials,

I am honored to address all of you as your new Chief of Police. My first 30 days of service have been filled with meeting outstanding individuals who have made this transition nothing but memorable and hospitable.

Unfortunately, during these first 30 days, our nation has once again experienced mass shootings in Gilroy, El Paso and Dayton. Therefore, I feel compelled to write all of you, on behalf of the Town & Country Police Department, and offer information to hopefully calm possible concerns within this great community. You should know what your Police Department is doing in response to mass shooting incidents and you should also know YOU can help. The Town & Country Police Department relies on you to help be our eyes and ears in the community and when we work together, we are stronger and safer.

First, your Police Department remains committed to your safety and strives to remain in a proactive state of readiness for any event. We are consistently training and have equipped our staff with the necessary tools to ensure they are well-prepared to respond to any incident. This includes 4-E active shooter response training, practical exercises, tabletop exercises, and tactical discussions with our local schools, universities, places of worship, and the business community. A cooperative team effort has been established with neighboring law enforcement agencies and West County Fire and EMS in an effort to improve communications and understanding of each other's roles. My hope is that the call never comes, but rest assured; your Police Department will be prepared to respond swiftly and efficiently when called upon. I offer the assistance of TCPD's Operational Support Unit to train your staff, employees, and/or congregation in the proper response to an active shooter event.

As the first day of the school year arrived, TCPD was visible in each of our schools. I have directed TCPD officers, from the Chief down, to consistently conduct school checks throughout the year to meet with school staff, interact with students and parents, and participate in activities when available.

What do we need from you? Vigilance! TCPD cannot be present at every school, public event, place of worship, or business every minute of every day, so we need you to be our partner in our mission of providing exemplary service to the community. First and foremost, be mindful of good personal and professional safety practices. "If you see something, say something!" When you observe suspicious or criminal activity, please do not hesitate to call us. In case of an emergency, always call 9-1-1. If you're in doubt whether the circumstance is an emergency or not, call 9-1-1.

The men and women of the Town & Country Police Department are working diligently to serve you in the professional manner you should expect. Though it has only been a short time period, I am very impressed with their dedication, initiative, and desire to always improve.

Thank you for the opportunity to serve as your Chief of Police.

Respectfully,

James Cavins